

Electronic Acknowledgement Receipt

EFS ID:	5399966
Application Number:	09745305
International Application Number:	
Confirmation Number:	2060
Title of Invention:	Customer service response system for interaction with customer service agents
First Named Inventor/Applicant Name:	Peter Tavernese
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Filer:	Boris A. Matvenko
Filer Authorized By:	
Attorney Docket Number:	NTL-3.2.149/3550 (12767HU)
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	Transmittal.pdf	33891	no	1
			3e2768b50afd6fd4f7d46bc5ed2abb360d9099ee		

Warnings:

Information:

2	Reply Brief Filed	ReplyBrief.pdf	347153	no	7
			b2d7ce6142faf8d00c664d41aaa5b17ce5763f0		

Warnings:

Information:

Total Files Size (in bytes):			381044
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.